Beau Cheveux Hair and Extensions Ltd Website Privacy Notice

Beau Cheveux Hair and Extensions Ltd are a hair salon based in Chasetown, Burntwood providing hair services to Customers. This website privacy notice describes how Beau Cheveux Hair and Extensions Ltd protects and makes use of the information you give us when you use www.beaucheveux.co.uk.

If you are asked to provide information when using this website, it will only be used in the ways described in this privacy notice. We gather and use certain information about individuals in order to provide products and services and to enable certain functions on this website. We also collect information to better understand how visitors use this website and to present timely, relevant information to them.

What Data is Collected

We may collect the following information:

- Name
- Contact information including email address
- Demographic information, such as postcode, preferences and interests
- Website usage data
- Other information relevant to client enquiries

Collecting this data helps us understand what you are looking for, enabling us to deliver improved services. Specifically, we may use data:

- For our own internal records
- To improve the services we provide
- To contact you in response to a specific enquiry
- To send you promotional information about products, services, offers and other information we feel may be relevant to you.

How We Collect This Data

Opt-in's

When you provide your details on our website we will store these on our CRM system and retain this information within this system for 1 year.

We may send you emails regarding services that could be of interest or relevance to you. To unsubscribe from our CRM system and to stop receiving further emails from us you can:

Email us at beaucheveux@icloud.com

We will never lease, distribute or sell your personal information to third parties unless we have your permission or the law requires us to do so.

Cookies

A cookie is a small file placed on your computer's hard drive. It enables our website to identify your computer as you view different pages on our website. Cookies allow websites and applications to store your preferences in order to present content, options or functions that are specific to you. They also enable us to see information such as how many people use the website and what pages they visit.

We may use cookies to:

- Analyse our web traffic using an analytics package to help improve the website structure, design, content and functions.
- Test content on our website
- Store information about your preferences so that the website can present information that is relevant and interesting
- Recognise when you return to our website

Cookies do not provide us with access to your computer or any information about you, other than that which you choose to share with us. You can use your web browser's cookie settings to determine how our website uses cookies. If you do not want our website to store cookies on your computer or device,

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you should set your web browser to refuse cookies. However, doing so may affect the functionality of our website when you visit and some pages and services may become unavailable to you.

Unless you have changed your web browser to refuse cookies, our website will issue cookies when you visit it.

Security

We will always hold your information securely and follow stringent procedures to ensure we work with all personal data in accordance with the General Data Protection Regulations 2018.

Your personal information is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems, and are required to keep the information confidential. In addition, all sensitive information you supply is encrypted via Secure Socket Layer (SSL) technology.

Our website is scanned on a regular basis for security holes and known vulnerabilities in order to make your visit to our site as safe as possible. To prevent unauthorised disclosure or access to your information we have implemented strong physical and electronic security safeguards.

External links

Our website may contain links to other websites. Please note that we have no control of websites outside our domain. If you provide information to a website to which we link, we are not responsible for its protection and privacy. Always be wary when submitting data to websites. Read the site's privacy policies fully.

Website Provider

<u>www.beaucheveux.co.uk</u> is hosted by wix.com who therefore have access and process personal data provided on our website. For more information on how wix.com use personal information, and the rights and choices available to our visitors and users regarding such information, use the link to view their Privacy Policy; https://www.wix.com/about/privacy.

ICO

The Information Commissioners Office (ICO) is the UK's independent authority set up to uphold information rights in the public interest, promoting openness by public bodies and data privacy for individuals.

Beau Cheveux Hair and Extensions Ltd are registered with the ICO, registration number ZA356839 and ensure we adhere to the principles of the General Data Protection Regulations 2018 as required by law.

If you have a concern about the way we are collecting or using your personal data, you should raise your concern with us in the first instance or directly to the Information Commissioner's Office.

Other Information

Beau Cheveux Hair and Extensions Ltd ensure that any information provided is processed securely. A Data Processing Audit is available upon request which details how we process personal data.